

ATTENTION KFN Members



Large Roll Off Bins Have Arrived!

The Housing and Public Works team is pleased to announce that our quarterly Large Roll Off bins arrived on IR #1, 2, 3 on Monday November 6th. The bins will be on reserve for a month, or until they are full.

If you are an elder, who lives alone and needs assistance from KFN Public Works, please do not hesitate to contact Jamie Chalmers to schedule a pickup via telephone: 604-465-8921 ext. 408 or by email: Jamie@katzie.ca

Bin Locations:

IR#1: Health Center Parking Lot by the Bus

IR#2: Empty Lot along the waterfront across from 20546 Allard Crescent

IR#3: Tetoten Centre—64K Dyke Road, Barnston Island

For more information please contact Rosanna Leon, Housing Manager via email at Rosannaleon@katzie.ca or Jamie Chalmers, Administration Assistant via email at Jamie@katzie.ca





Reminders

KFN Housing Applications

Housing Applications must be renewed yearly to remain on the list. We encourage members to keep an up to date application on record so we can move forward quickly if a rental unit becomes available.

Applicants Requirements:

- Complete a KFN Housing Rental Application
- Must be a Katzie Member over the age of 19 years old
- Provide Proof of Income,
- Two good Landlord Reference's
- Dedicated to paying rent on time. (Rent is due by the 1st of every month)

For more information please contact Rosanna Leon, Housing, Public Works & Infrastructure Manager via email at rosannaleon@katzie.ca or Jamie Chalmers, Housing Administrative Assistant email at Jamie@katzie.ca



Attention:

CMHC Section 95 and Rental Housing Tenants (IR 1, 2 and 3)

RENTAL ARREARS

For any tenants who currently have Rental Arrears, please be advised that KFN Housing Dept. Staff and Managers will be reviewing all tenant files in the coming weeks and will be reaching out to anyone who currently does not have a current re-payment agreement in place.

Please be aware that your arrears debt contributes to the following problems for every current and future Band Member in the Social Housing Program:

- *Reduction to important Maintenance and Repair's to all rental units due to reduced budgets,*
- *Prevents repairs from being done in a timely manner,*
- *Unfairness to waitlisted KFN Member housing applicants who are willing to pay rent on time and eager to obtain a rental or rent-to-own home on KFN and more...*

Please note that we have a zero tolerance policy in place for late rental payments. If rent is not paid by the 1st of each month, eviction proceedings will commence as per the Eviction clause within our KFN Rental Agreement.

If you have any questions or would like to schedule a meeting to discuss a payment plan please contact, Jamie Chalmers at 604-465-8921 Ext# 408 to arrange a meeting with Rosanna Leon, Housing, Public Works & Infrastructure Manager



ATTENTION KFN Members
REPAIR REQUEST AFTER HOURS/WEEKENDS

Housing Related Issues

Please refrain from contacting Chief and Council regarding Housing repair issues.

If you require immediate housing repair assistance please contact the following below;

Office #: (604) 465-8921 ext #408

After Hours #: (778) 877-1943

or

by email: rosannaleon@katzie.ca

(Emergency Repair e.g. heating issue, pipe or roof leak etc.)





Process for Maintenance Repair Request

Process for Maintenance Repair Request

1. Head of Household (name on Rental Agreement) is required to fill out the repair request or contact Jamie Chalmers, Administration Assistant Housing at (604) 465-8961 Ext# 408 or email jamie@katzie.ca to discuss the matter.
2. The service request is reviewed by the Housing Manager, Rosanna Leon and sent to Maintenance Team to assess the issue
3. Before the visit please have the area **CLEANED, ACCESSIBLE AND SANITIZED**
4. Maintenance Crew will go to your house to assess the issue and report back to Housing Manager
5. If any parts or services are needed– Wait for Housing Manager approval
6. When Approved:
 - A. Maintenance will purchase/order parts
 - B. If services are needed Housing Admin. will contact vendor to set-up time and date

Please understand that there is a time delay when it comes to purchasing/ordering parts when Housing Admin have to communicate with vendors.

7. ****If necessary**** Maintenance team will return to the home to do a repairs/ replacement after receiving the part needed or the technician will be at the house to repair.
8. Service Request Complete.

Please note that all purchase's or renovations are required a written pre-approval letter from C &C or reimbursement will not be approved.

If you have any questions, please feel free to contact the Housing Department at (604) 465-8921 ext. 408 or by email at jamie@katzie.ca.





KATZIE FIRST NATION HOUSING REPAIR REQUEST FORM

LOCATION: ☒

- ☐ Tenant/Katzie Member
☐ EYC; Daycare/Preschool
☐ Band Office
☐ Other

- ☐ Health and Community Centre
☐ EYC; Administration Office
☐ Lands Department
☐ Youth Centre

Work Location:

(Office, Kitchen, GYM etc.)

CONTACT INFORMATION: (Tenant, Employee)

FULL NAME	
ADDRESS	
EMAIL ADDRESS:	
DAY-TIME PHONE NUMBER	EVENING PHONE NUMBER

TYPE OF WORK: ☒

- ☐ GENERAL MAINTENANCE ☐ PLUMBING ☐ HEAT AND AIR ☐ SMOKE ALARM
☐ ELECTRICAL ☐ GLASS ☐ LOCKSMITH

DESCRIPTION AND DETAILS OF REPAIR, MAINTENANCE, OR OTHER REQUEST:

Please be as specific as possible and attach photos or extra page if required.

COMPLETE IF APPLICABLE: ☒

☐ Washer	☐ Dryer	☐ Refrigerator	☐ Stove	☐ Hot Water Tank
☐ Gas	☐ Electric			
Maker:	Model:	Serial #		

TENANT INSTRUCTIONS FOR TRADESPERSON/MAINTENANCE TO ENTER AND ACTION OR QUOTE ON REPAIR OR MAINTENANCE:

Preventative Measures: Home Maintenance

PREVENTING FROZEN PIPES

1 Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. Be sure to move any harmful cleaners and household chemicals up out of the reach of children.

2 When the weather is very cold outside, let the cold water drip from the faucet served by exposed pipes. Running water through

the pipe - even at a trickle - helps prevent pipes from freezing.

3 Keep the thermostat set to the same temperature both during the day and at night. By temporarily suspending the use of lower nighttime temperatures, you may incur a higher heating bill, but you can prevent a much more costly repair job if pipes freeze and burst.

4 Keep garage doors closed if there are water supply lines in the garage.





Attention All Housing Tenants



Rental payment methods

- Each tenant is responsible for contributing towards the monthly rent.
- Rent is due on the first of each month.

Payment Options:

- **Cash**
- **E-transfer:**
 - Send E-transfer payments to **payments@katzie.ca** (include your name and address) Once we receive confirmation of your payment we will email your receipt.
- **Pre-Authorized Debit (PAD):**
 - If you would like to have payments withdrawn from your bank on either the 1st or 15th of each month, please contact Rosa Caesar to arrange payment plan and to receive a preauthorization debit form.
Note: we will also need a void cheque or pre-authorization debit form from your bank. Verbal/written banking information will not be accepted.
- **Money Order or Cheques**
 - If you wish to pay via cheque or money order, you can deliver your payment to Finance at the Band Office. A receipt will be emailed to you on the day of deposit. Please make cheque payable to **Katzie Social Housing**
- **Payroll deduction for Katzie Band Employees– please arrange payment plan with Rosa Caesar, Housing Coordinator.**

We encourage e-transfers or PAD to decrease the risk of COVID-19 transmission.

Also please remember to contact Katzie Housing Department if your phone number or email address has changes.





Resources and Reminders



Donate to Big Brother, they accept Clothing and household items .

Each time you make a donation to Big Brothers, you're helping fund important mentoring programs for children in our local community.

Toll Free: 1.866.521.4393
pickup@renewcrew.com

Contact

Allen Erickson

Services:

Dead car removal for cash,
rubbish removal

Call for more inquiries
604-649-3124



PITT MEADOWS RUBBISH REMOVAL

IT'S Quick...It's Easy...It's Gone!

[\(778\) 771-4222](tel:7787714222)

**JUNK REMOVAL, FURNITURE
REMOVAL, CONSTRUCTION DE-
BRIS REMOVAL, SCRAP CARS FOR
CASH**



Next Pick Up: Katzie IR#2 & IR#3

Monday November 13, 2023

Pick Up Time: 10:00 AM

- Please no banned/hazardous material
- All refuse must be bagged and tied in order to be picked up