ATTENTION KFN Members Captain Recycling Schedule change



Friendly Reminder:

Captain Recycling pick-ups have changed to Mondays, instead of Saturdays as of May 1st/23

Upcoming Scheduled pick-ups:

IR#1- Pitt Meadows
Monday, May 8th, 2023
At 10:00am

IR#2- Langley and IR#3- Barnston
Monday, May 15, 2023
At 10:00am

- Please no banned/hazardous material
- All refuse must be bagged and tied in order to be picked up





REMINDER: LARGE ROLL OFF BINS ARE NOW DISCONTINUED



Please be advised that the large roll off bins are no longer available.

We will continue to provide this service to all IR's quarterly, next service will be July 2023.

Please **DO NOT** place your items at the end of your driveway, as it will not get picked up by

Maintenance.

Thank you for your cooperation,

~Katzie Housing Department~





Attention:

CMHC Section 95 and Rental Housing Tenants (IR 1, 2 and 3)

Annual Rental Agreement 2023/2024 are now due

All Social Housing tenants and Band Rentals on IR#1, IR#2, and IR#3 are required to sign their 2023/2024 Annual Renewal Rental Agreement and Repayment Agreement for any Arrears Owing.

The deadline was **Friday, March 31, 2023**.

The Housing Department has mailed out Rental Agreements to the tenants who were unable to come into the office. Please mail back to our office in the envelope provided with postage paid.

If you have <u>any questions</u> regarding your Rental Agreement please call Rosanna Leon, Housing Administrator by via

Email: rosannaleon@katzie.ca or by telephone:

604-465-8921 ext.# 415.





Attention:

CMHC Section 95 and Rental Housing Tenants (IR 1, 2 and 3)

RENTAL ARREARS

For any tenants who currently have Rental Arrears, please be advised that KFN Housing Dept. Staff and Managers will be reviewing all tenant files in the coming weeks and will be reaching out to anyone who currently does not have a current re-payment agreement in place.

Please be aware that your arrears debt contributes to the following problems for every current and future Band Member in the Social Housing Program:

- Reduction to important Maintenance and Repair's to all rental units due to reduced budgets,
- Prevents repairs from being done in a timely manner,
- Unfairness to waitlisted KFN Member housing applicants who are willing to pay rent on time and eager to obtain a rental or rent-to-own home on KFN and more...

Please note that we have a zero tolerance policy in place for late rental payments. If rent is not paid by the 1st of each month, eviction proceedings will commence as per the Eviction clause within our KFN Rental Agreement.

If you have any questions or would like to schedule a meeting to discuss a payment plan please contact, Rosanna Leon, Housing Administrator

604-465-8961 Ext# 415 or via email at

rosannaleon@katzie.ca





ATTENTION KFN Members REPAIR REQUEST AFTER HOURS/WEEKENDS

Housing Related Issues

Please refrain from contacting Chief and Council regarding Housing repair issues.

If you require immediate housing repair assistance please contact the following below;

Office #: (604) 465-8921 ext #408

After Hours #: (778) 877-1943

or
by email: rosannaleon@katzie.ca

(Emergency Repair e.g. heating issue, pipe or roof leak etc.)





Process for Maintenance Repair Request

Process for Maintenance Repair Request

- 1. Head of Household (name on Rental Agreement) is required to fill out the repair request or contact Jamie Chalmers, Administration Assistant Housing at (604) 465-8961 Ext# 408 or email jamie@katzie.ca to discuss the matter.
- 2. The service request is reviewed by the Housing Administrator—Rosanna and sent to Maintenance Team to assess the issue
- 3. Before the visit please have the area CLEANED, ACCESSIBLE AND SANITIZED
- 4. Maintenance Crew will go to your house to assess the issue and report back to Housing Administrator
- 5. If any parts or services are needed—Wait for Housing Manager approval
- 6. When Approved:
 - A. Maintenance will purchase/order parts
 - B. If services are needed Housing Admin. will contact vendor to set-up time and date

Please understand that there is a time delay when it comes to purchasing/ordering parts when Housing Admin have to communicate with vendors.

- 7. **If necessary** Maintenance team will return to the home to do a repairs/ replacement after receiving the part needed or the technician will be at the house to repair.
- 8. Service Request Complete.

Please note that all purchase's or renovations are required a written pre-approval letter from C &C or reimbursement will not be approved.

If you have any questions, please feel free to contact Rosanna Leon at (604) 465-8961 or by email at rosannaleon@katzie.ca







KATZIE FIRST NATION HOUSING REPAIR REQUEST FORM

LOCATION: Tenant/Katzie Member EYC; Daycare/Preschool Band Office Other	Health and Community Centre EYC; Administration Office Lands Department Youth Centre
Work Location: (Office, Kitchen, GYM etc.) CONTACT INFORMATION: (Tenant, Employee) FULL NAME ADDRESS	
EMAIL ADDRESS: DAY-TIME PHONE NUMBER	EVENING PHONE NUMBER
TYPE OF WORK: GENERAL MAINTENANCE PLUMBING HEAT AND AIR SMOKE ALARM ELECTRICAL GLASS LOCKSMITH DESCRIPTION AND DETAILS OF REPAIR, MAINTENANCE, OR OTHER REQUEST: Please be as specific as possible and attach photos or extra page if required.	
COMPLETE IF APPLICABLE: Washer	
Maker: Model: TENANT INSTRUCTIONS FOR TRADESPERSON/MAIN REPAIR OR MAINTENANCE:	Serial # TENANCE TO ENTER AND ACTION OR QUOTE ON

Reminders

KFN Housing Applications

Housing Application must be renewed before next Fiscal Year (April 1st, 2023) to remain on the list.

We encourage members to keep an up to date application on record so we can move forward quickly if a rental until becomes available.

Applicants Requirements:

- Must be 19 years or older and also a Katzie Member
- Proof of income
- Dedicated to keeping up with rental payments

For more information please contact Rosanna Leon, Housing Administrator via email at rosannaleon@katzie.ca or by phone at 604-465-8921 ext# 415 or Jamie, Housing Administrator assistant at Jamie@katzie.ca





ATTENTION KFN Home Owners Potential Funding Available Through CMHC (RRAP & ERP)



Residential Rehabilitation Assistance Program (RRAP) On-Reserve









What is the Residential Rehabilitation Assistance Program (RRAP) On-Reserve?

RRAP On-Reserve offers financial assistance to First Nations and First Nation members to repair substandard homes to a minimum level of health and safety.

Who is eligible?

First Nations or individual First Nation members that require major repairs to their homes may be eligible to apply. The total household income must be at or below the established income threshold for their area.

What work is eligible?

The house must lack basic facilities or is in need of major repair in one or more of the following categories:

- Structural
- Electrical
- Plumbing
- Heating or
- Fire safety.

Assistance may also be available to address a problem with overcrowding.

What assistance is available?

The financial assistance is in the form of a forgivable loan. The maximum loan amount is \$60,000* per unit.

*For northern or remote areas the maximum total amount may be increased by an additional 25 percent.

IMPORTANT: Any work carried out before application is approved in writing is not eligible.

Where can I get more information?

Contact Rosanna Leon, Housing Administrator via email at rosannaleon@katzie.ca & Jamie Chalmers at Jamie@katzie.ca

Other CMHC programs are available on-reserve to assist with accessibility modifications and adaptations for persons with disabilities and seniors.

Follow CMHC









cmhc.ca



Working together for housing solutions







Home Repair



What is the Emergency Repair Program (ERP) On-Reserve?

ERP On-Reserve offers financial assistance to help lowincome households on reserve make emergency repairs required for the continued safe occupancy of their home.

Who is eligible?

First Nations or individual First Nation members on reserve whose incomes are at or below the established thresholds for the area are eligible to apply for financial assistance.

Eligible repairs

Only emergency repairs immediately required for the continued safe occupancy of a home are eligible for assistance.

Examples include, but not limited to:

- Repair or replace a non-functioning heating system;
- Repair structural issues or water infiltration from damaged foundation, roof, or exterior walls;
- Repair plumbing so adequate supply of potable water is available;
- Electrical repairs necessary to correct health and safety hazards;
- Repair or replace damaged flooring to correct safety hazards.

Any work carried out before application is approved in writing is not eligible. Once approved, all work must commence within 30 days and be completed within 90 days.

What assistance is available?

Assistance is in the form of a contribution which does not have to be repaid. The maximum contribution amount is \$30,000* per unit.

*For northern or remote areas the maximum total amount may be increased by an additional 25 percent.

Other CMHC programs, such as the Residential Rehabilitation Assistance Program (RRAP) and Home Adaptations for Seniors' Independence (HASI) program, are available on-reserve to assist with repairs to substandard housing, accessibility modifications and adaptations for persons with disabilities and seniors.

Where can I get more information?

Contact Rosanna Leon, Housing Administrator via email at rosannaleon@katzie.ca or Jamie Chalmers via email at jamie@katzie.ca

cmhc.ca



Working together for housing solutions







ATTENTION IR#1 MEMBERS GARBAGE DISPOSAL MAINTENANCE

Garbage Bins

If the bin is full please **DO NOT** place garbage bags or debris on top of the overflow bin .

Please use the next empty bin on IR#1



Friendly reminder, please dispose your large cardboard in the bin provided at the band office or WM will not pick up the garbage bin.

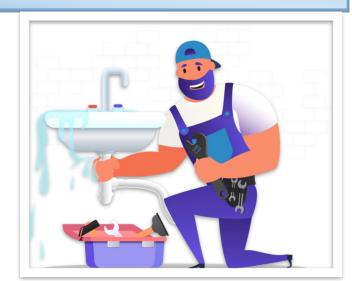




Preventative Measures:

Plumbing

- Inspect all visible pipes for corrosion, if you notice any signs of corrosion on your pipes, whether it's blue/green deposits or rust, this is a sign that you will have a leak on your hands soon.
- Examine toilet tanks remove the lid off of your toilet tank and inspect for any signs of wear.



- Maintain your hot water tank every year, flush your water heater. Turn the
 water shut off for hose bibb in the winter and remove the hose; if this is not
 done it is possible for the frozen pipe to burst. If any leaks occur use your
 water shut off valve.
- Do not flush anything other than toilet paper down.
- Do not drain any Fats, Oils, or Grease (FOG) down any drain, this will clog and cause backup to your home and in the city drains.
- Check for leaks around your hot water tank, kitchen sink, dishwasher,
 bathroom sink, laundry sink and washer machine.
- Check the caulking around showers/bathtubs and sinks if it cracked or wore away reseal with more caulking. If you have poor water pressure out of a faucet, the aerator is the likely culprit and it can be easily fixed. Be aware of the location of all the shut off





Preventative Measures:

Getting Your Home Ready For Summer

⇒ Deep clean your home, lots of dust accumulates in the winter when homes generally close off to outside air. With spring and soon summer weather coming comes the extra sunlight and the spotting of all the built up debris.



- ⇒ Practice smart landscaping
- ⇒ Deep clean your BBQ
- ⇒ Wash the windows and look for mold growth also, vacuum curtains and blinds
- ⇒ Disinfect surfaces, such as stair rails, light switches and cabinet hardware
- ⇒ Start rotating your ceiling fan counter clock wise in the summer.

 This will push down the cool air, rather than vice versa. Rotating



your fans in this direction also helps draw moisture out of the air.

⇒ Replace your air filter





Attention All Housing Tenants



Rental payment methods

- Each tenant is responsible for contributing towards the monthly rent.
- Rent is due on the first of each month.

Payment Options:

- Cash
- E-transfer:
 - Send E-transfer payments to **payments@katzie.ca** (include your name and address) Once we receive confirmation of your payment we will email your receipt.
- Pre-Authorized Debit (PAD):
 - If you would like to have payments withdrawn from your bank on either the 1st or 15th of each month, please contact Rosanna to arrange payment plan and to receive a preauthorization debit form.
 Note: we will also need a void cheque or pre-authorization debit form from your bank. Verbal/written banking information will not be accepted.
- Money Order or Cheques
 - If you wish to pay via cheque or money order, you can deliver your payment to Finance at the Band Office. A receipt will be emailed to you on the day of deposit. Please make cheque payable to Katzie Social Housing
- Payroll deduction for Katzie Band Employees
 – please arrange payment plan with Rosanna.

We encourage e-transfers or PAD to decrease the risk of COVID-19 transmission.

Also please remember to contact Katzie Housing Department if your phone number or email address has changes.







Resources and Reminders



Donate to Big Brother, they accepts Clothing and household items.

Each time you make a donation to Big Brothers, you're helping fund important mentoring programs for children in our local community.

Toll Free: 1.866.521.4393

pickup@renewcrew.com

Contact Allen Erickson

Services:

Dead car removal for cash, rubbish removal

Call for more inquiries 604-649-3124



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JUNK REMOVAL, FURNITURE
REMOVAL, CONSTRUCTION DEBRIS REMOVAL, SCRAP CARS FOR
CASH



Next Pick Up: Katzie IR#1

Monday May 8, 2023

Pick Up Time: 10:00 AM

- Please no banned/hazardous material
- All refuse must be bagged and tied in order to be picked up